

פרוטוקול אישור התקשרות לפי תקנה 3(29) (שריון מס' 100036750)

מספר שריון	רפרנט	היחידה	משרד
100036750	ריבה שירזי	מערכות מידע	רשות המיס
	תאריך	מס' ישיבה	ועדת מכרזים
	20.11.2016	08-16	ענ"א

א. חברי ועדה נוכחים

מ"מ יושב ראש	אינג' גרישה ברנשטיין
יועמ"ש	עו"ד עדי ז'ורבסקי
ס. חשב	גב' דפנה ורנר
מרכזת	גב' רעיה בליי

ב. חברי ועדה שנעדרו

יו"ר	אינג' עודד פיקסלר
חברה	אינג' מלה שוורץ
חבר	מר משה גראזי

ג. פרטי ההתקשרות המבוקשת

מספר ההתקשרות	נושא ההתקשרות		
	חידוש רישיונות אורקל ל-TUNING,DIAGNOSTIC ,IDS ,IAS ,DATABASE		
מס' פנייה במנו"ף	תאריך תחילת התקשרות	תאריך סיום התקשרות	שווי ההתקשרות
	01.01.2017	31.12.2017	124,702.81 ₪, כולל מע"מ
שם הספק		מספר זיהוי ספק	
אורקל מערכות תוכנה ישראל בע"מ		512200502	

סוג ההתקשרות

- רכש מכר
 טובין שירותים ביצוע עבודה מקרקעין

ד. תיאור מהות ההתקשרות ונימוקי הבקשה

- רשות המיס מבקשת להתקשר כפטור ממכרז מחמת ספק יחיד עם הספק, אורקל מערכות תוכנה ישראל בע"מ (להלן: "הספק") לשם חידוש רישיונות אורקל ל-TUNING,DIAGNOSTIC ,IDS ,IAS ,DATABASE.
- היחידה משתמשת משנת 2001 בתוכנת אורקל לניהול סוגים שונים של מאגרי מידע ברשות המיס. לתוכנה הנ"ל אין תחליף העומד בדרישות הרשות.
- לפיכך, היחידה מבקשת להתקשר עם הספק החל מיום 01.01.2017 ועד לא יאוחר מיום 31.12.2017 ע"ס 108,293 ₪ לא כולל מע"מ (השווים ל-126,702.81 ₪, כולל מע"מ), בהתאם להצעות המחיר מיום 9.8.2016 המצ"ב לפרוטוקול זה וזאת מחמת הטעמים הבאים:
 - ההתקשרות נדרשת הואיל ומערכת המידע של רשות המיס מתבססת על בסיס הנתונים של האורקל ועל הרישוי של רכיבי ההתקשרות האחרים.
 - הספק הוא נציג בלעדי בישראל של המוצר, וכפי שעולה מהליך בחינת קיומם של ספקים שערך הרפרנט בהנחיית הוועדה.
 - רכיבי ההתקשרות הם כמפורט להלן:
 - בגין IDS ו-IAS – 39,187.08 ₪, לא כולל מע"מ (השווים ל-45,848.88 ₪, כולל מע"מ).
 - בגין TUNING ,DATABASE ו-DIAGNOSTIC – 18,090.57 \$, לא כולל מע"מ (השווים ל-21,165.96 \$, כולל מע"מ), בהתאם לשער היציג הנכון.

פרוטוקול אישור התקשרות לפי תקנה 3(29) (שריון מס' 100036750)

האם קיים בנושא זה מכרז מרכזי של החשב הכללי או גורם ממשלתי מוסמך אחר, או הסכם מחירים מירביים:

לא כן

ה. דיון ונימוקים

סיווג ההתקשרות

<input checked="" type="checkbox"/>	הוועדה מחליטה לאשר את סיווג ההתקשרות לפי תקנה 3(29) בתח"ם.
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תנאים לאישור הבקשה (בהתאם לתקנה 9(ב) לתח"ם):

אישור פרטי ההתקשרות

הוועדה מחליטה לאשר את פרטי ההתקשרות באופן מלא, לפי בקשת היחידה.

הוועדה מחליטה לאשר את פרטי ההתקשרות בשונה מבקשת היחידה, כמפורט להלן:

ו. החלטות

1. הוועדה עיינה בבקשה ובצירופותיה.
2. מנימוקי הבקשה מאשרת הוועדה את ההתקשרות כפטור ממכרז מחמת ספק יחיד החל מיום 1.1.2017 ועד לא יאוחר מיום 31.12.2017.
3. החלטה זו תפורסם בהתאם לתקנה 1ג(א) בתח"ם.




ז. תקופת ההתקשרות: החל מיום 1.1.2017 ועד לא יאוחר מיום 31.12.2017.

ח. היקף ההתקשרות: 108,293 ₪ לא כולל מע"מ (השווים ל-126,702.81 ₪, כולל מע"מ), כמפורט להלן:

1. בגין IDS ו-IAS – 39,187.08 ₪, לא כולל מע"מ (השווים ל-45,848.88 ₪, כולל מע"מ).
2. בגין TUNING, DATABASE ו-DIAGNOSTIC – 18,090.57 \$, לא כולל מע"מ (השווים ל-21,165.96 \$, כולל מע"מ), בהתאם לשער היציג הנכון.

ט. תקנה בתח"ם: 3(29).

י. חתימות

שם	מ"מ יושב ראש	ס. חשב	יועץ משפטי
אינג' גרישה ברנשטיין	20.11.16	גב' דפנה ורנר	עו"ד עדי זורבסקי
תאריך	20.11.16	20.11.16	20.11.2016
חתימה			

טופס זה ימלא על ידי היחידה המזמינה, טרם הפניה אל ועדת המכרזים
שם הטופס: חוות דעת מקצועית במסגרת כוונה להתקשר עם ספק יחיד

אל: ועדת המכרזים

הנדון: חוות דעת מקצועית במסגרת כוונה להתקשר עם ספק יחיד/

ספק חוץ

ועדת מכרזים	רפרנט	היחידה	משרד
כללית	זאב גלברד, ריבה שירזי	מערכות מידע	רשות המיס
	תאריך	נושא הבקשה	
	10.8.16	חידוש רישיונות אורקל	

הערה: ידע, מומחיות וניסיון שנצברו במהלך ההתקשרות עם המשרד לא ייחשבו בשום מקרה כאלה החופכים ספק לספק יחיד.

להלן בקשתנו המבוססת על יסוד תקנה 3(29) - בקשת פטור ממכרז מחמת ספק יחיד
 3(31) - התקשרות עם מדינת חוץ
בתקנות חובת מכרזים ועל הוראות חכ"מ מס' 7.8.1 ו-7.8.2.

תיאור מהות ההתקשרות (רקע ופירוט התכונות של הטובין/השירות/העבודה)
חידוש רישיונות אורקל TUNING DATABASE DIAGNOSTIC IDS IAS

האם קיים בנושא זה מכרז מרכזי של החשב הכללי או גורם ממשלתי מוסמך אחר? כן לא

סוג ההתקשרות: (סמן X במקום המתאים) – התקשרות להספקת

טובין שירותים ביצוע עבודה

שם הספק:	ORACLE ISRAEL
מספר הספק (ח.פ.ח.צ.ע.מ/מספר עמותה)	512200502
ספק זה הנו:	<input checked="" type="checkbox"/> ספק יחיד <input type="checkbox"/> ספק חוץ
אומדן / שווי ההתקשרות:	126,702 ₪ כולל מע"מ, לפי שער \$ 3.82
חקופת ההתקשרות:	31.12.17 - 1.1.17

נימוקים כי הספק הוא ספק יחיד או כי הטובין הם טובי חוץ
(במקרה הצורך ניתן לצרף עמודים נוספים וכל מסמך רלוונטי נוסף)


נא להתייחס לסעיפים הבאים:

1. האמצעים שבהם נערכו בדיקות לאיתור ספקים נוספים והכנת חוות דעת כולל פירוט מקורות מידע ופעולות שנקטו (לדוגמה חיפוש באינטרנט, התכתבות עם ספקים, פגישה או שיחה עם ספקים וכדומה).
2. ממצאי הבדיקה (אם ישנם ספקים נוספים בחחוס ההתקשרות, יש לפרט את הסיבות לאי התאמתם לביצוע ההתקשרות עימם ואת הסיבות להיות הספק שלגביו נכתבה חוות הדעת ספק יחיד/ספק חוץ).
3. נימוקים והערות נוספות.

1. היכרות עם הספק וחיפוש באינטרנט, בנוסף קבלת מסמך המעיד שרק חב' אורקל העולמית באמצעות אורקל ישראל משווקת את התוכנה בישראל
2. אורקל היא ספק יחיד
3. זו פעילות המתחדשת מדי שנה

אגף מערכות מידע משתמשת משנת 2001 בתוכנת אורקל (תוצרת ארצות הברית) לניהול סוגים שונים של מאגרי מידע ברשות המיס. חברת אורקל ישראל בע"מ היא ספק יחיד המייצג ומשווק את התוכנה בישראל. מאגר מידע של רשות המיס מאופיין ומנוהל ע"י תוכנת אורקל ואין תוכנה חלופית העומדת בדרישות הארגון. להלן רשימת המודולים של התוכנה הנמצאים בשימוש ברשות המיס: DATA BASE, IDS, IAS, DIAGNOSTIC & TUNING.

לאור הנימוקים שמניתי לעיל אנו מבקשים לערוך ההתקשרות בהליך פטור ממכרז.
 חוות דעתי זו ניתנת מתוקף היוחסי הסמכות המקצועית לנושא זה.
 בכבוד רב,

	מנהלת אגף מערכות מידע	ריבה שירזי
חתימה	תפקיד המאשר	שם המאשר



Oracle Support

2016-08-09 10:00:00
Riva Shirazi
P.O. Box 20365
14 Hamasger St.
Tel Aviv
61203
Israel

9-Aug-16

Riva Shirazi
Water Commission - Ministry Of National Infrastructures
P.O.Box. 20365
14 Hamasger St.
Tel Aviv
61203
Israel

Dear Riva Shirazi

The technical support services provided under support service number 4149457 will expire, or have expired, on 31-Dec-16. Please find attached an ordering document for the renewal of these technical support services. If applicable, the attached ordering document may include technical support services that you have requested to order that are in addition to the technical support services that you are renewing.

To prevent interruption to and/ or termination of technical support services, please complete your order for the renewal of technical support services, identified in the ordering document, by issuing a form of payment acceptable to Oracle in accordance with the Order Processing Details section of the ordering document on or before 2-Dec-16.

Please note the following current promotion:

- **Limited-time Training promotion from Oracle University:** Save 20% on a prepaid Learning Credit account that you can use towards any Oracle University product or service, including Oracle Learning Subscription services, which offer anytime, anywhere training for you to maximize productivity while you learn.

This promotion is valid 90 days prior to and 30 days following the expiration date specified above. This promotion is not valid in conjunction with any other Oracle University discounts or promotions, for US public-sector customers, or as otherwise prohibited by law. A minimum order of USD 5,000 is required. Please visit <http://education.oracle.com/renewaloffer> for more details and to purchase your prepaid Learning Credit account.

If you have questions regarding your order or require further information, please contact me at the e-mail address or telephone number provided below.

Regards,

Yael Weitz
Oracle Support Services
E-mail: yael.weitz@oracle.com
Tel.: 972-972-37233948
Fax:



GENERAL INFORMATION

OFFER EXPIRATION		ORACLE: Oracle Israel Ltd	
Support Service Number:	4149457	Oracle Support Sales Representative:	Yael Weitz
Offer Expires:	31-Dec-16	Telephone:	972-972-37233948
		Fax:	
		E-mail:	yael.weitz@oracle.com
CUSTOMER: Water Commission - Ministry Of National Infrastructures			
CUSTOMER QUOTE TO		CUSTOMER BILL TO	
Account Contact:	Riva Shirazi	Account Contact:	Riva Shirazi
Account Name:	Water Commission - Ministry Of National Infrastructures	Account Name:	Water Commission - Ministry Of National Infrastructures
Address:	P.O.Box. 20365 14 Hamasger St. Tel Aviv 61203 Israel	Address:	P.O.Box. 20365 14 Hamasger St. Tel Aviv 61203 Israel
Telephone:	3 6369682	Telephone:	3-6369682
Fax:		Fax:	
E-mail:	rivas@water.gov.il	E-mail:	rivas@water.gov.il

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 4149457, to Your Oracle Support Sales Representative identified in the table above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Diagnostics Pack - Named User Plus Perpetual	17419620	150		FULL USE	1-Jan-17	31-Dec-17	1,160.96
Oracle Tuning Pack - Named User Plus Perpetual	17419620	150		FULL USE	1-Jan-17	31-Dec-17	1,160.96
Oracle Database Enterprise Edition - Named User Plus Perpetual	17419657	150		FULL USE	1-Jan-17	31-Dec-17	15,768.65

Program Technical Support Fees: USD 18,090.57

Total Price: USD 18,090.57

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Water Commission - Ministry Of National Infrastructures represents that Customer has authorized Water Commission - Ministry Of National Infrastructures to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. Water Commission - Ministry Of National Infrastructures agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Water Commission - Ministry Of National Infrastructures agrees to advise Customer of the terms of this ordering document as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this ordering document; and b) any failure of Water Commission - Ministry Of National Infrastructures to make timely payment per the terms of this ordering document shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this ordering document.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

The technical support services acquired under this ordering document are governed by the terms and conditions of the applicable agreement identified below ("agreement"):

- The agreement that You executed for technical support services for the programs and/ or hardware listed in the Service Details section above with Oracle or a vendor acquired by Oracle. Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired; or
- If You do not have an existing agreement for technical support services with Oracle, or a vendor acquired by Oracle, You agree that the terms of the Oracle Master Agreement V101614 located at <https://www.oracle.com/corporate/contracts/oma-services/index.html> govern the provision of technical support services ordered under this ordering document, as well as Your rights to use updates and other materials provided or made available by Oracle under technical support services. If applicable, You should review the Oracle Master Agreement V101614 prior to entering into this ordering document.

This ordering document incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this ordering document and the agreement, this ordering document shall take precedence.

ORDER PROCESSING DETAILS

Your order is subject to Oracle's acceptance. Your order is deemed to be placed when You provide Oracle with details for payment (e.g., Your purchase order or payment confirmation for the order as detailed below) or an executed Oracle Financing contract. Once placed, Your order shall be non-cancelable and the sums paid nonrefundable, except as provided in the agreement.

Technical Support fees are invoiced Full in Advance. All fees payable to Oracle are due within IL-2 Months 31 from date of invoice.

Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 4149457
- Total Price: USD 18,090.57 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Water Commission - Ministry Of National Infrastructures agrees that the terms of this ordering document and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this ordering document.

Please e-mail or fax the purchase order to Oracle in accordance with the Remittance Details section below.

Payment Confirmation

If the technical support services on this ordering document cannot be ordered and paid under a purchase order, please complete this payment confirmation and return it to Oracle in accordance with the Remittance Details section below. Please initial the following statement that best applies to You.

- Water Commission - Ministry Of National Infrastructures does not issue purchase orders.
- Water Commission - Ministry Of National Infrastructures does not require a purchase order for the services ordered hereto.

Water Commission - Ministry Of National Infrastructures certifies that the information provided above is accurate and complies with Water Commission - Ministry Of National Infrastructures's business practices in entering into this ordering document, including obtaining all necessary approvals to release the funds for this order. In issuing this payment confirmation, Water Commission - Ministry Of National Infrastructures agrees that the terms of this ordering document and the agreement shall apply to the technical support services ordered under this ordering document. No terms attached or submitted with the payment confirmation shall apply.

The signature below affirms Water Commission - Ministry Of National Infrastructures's commitment to pay for the services ordered in accordance with the terms of this ordering document.

Water Commission - Ministry Of National Infrastructures

Authorized Signature

Name

Title

Signature Date

Remittance Details

Purchase orders or payment confirmation for the technical support services ordered under this ordering document should be sent to:

Attn: Yael Weitz
Oracle Support Services
Fax:
E-mail: yael.weitz@oracle.com



Oracle Support

Oracle Support
24x7x365
Email: cs@oracle.com
Phone: 1-800-451-7234

9-Aug-16

Riva Shirazi
Water Commission - Ministry Of National Infrastructures
ת.ד. 20365
המסגר 14
תל אביב
61203
Israel

Dear Riva Shirazi

The technical support services provided under support service number 1937593 will expire, or have expired, on 31-Dec-16. Please find attached an ordering document for the renewal of these technical support services. If applicable, the attached ordering document may include technical support services that you have requested to order that are in addition to the technical support services that you are renewing.

To prevent interruption to and/ or termination of technical support services, please complete your order for the renewal of technical support services, identified in the ordering document, by issuing a form of payment acceptable to Oracle in accordance with the Order Processing Details section of the ordering document on or before 2-Dec-16.

Please note the following current promotion:

- **Limited-time Training promotion from Oracle University:** Save 20% on a prepaid Learning Credit account that you can use towards any Oracle University product or service, including Oracle Learning Subscription services, which offer anytime, anywhere training for you to maximize productivity while you learn.

This promotion is valid 90 days prior to and 30 days following the expiration date specified above. This promotion is not valid in conjunction with any other Oracle University discounts or promotions, for US public-sector customers, or as otherwise prohibited by law. A minimum order of USD 5,000 is required. Please visit <http://education.oracle.com/renewaloffer> for more details and to purchase your prepaid Learning Credit account.

If you have questions regarding your order or require further information, please contact me at the e-mail address or telephone number provided below.

Regards,

Yael Weitz
Oracle Support Services
E-mail: yael.weitz@oracle.com
Tel.: 972-972-37233948
Fax:



GENERAL INFORMATION

OFFER EXPIRATION	ORACLE: Oracle Israel Ltd
Support Service Number: 1937593 Offer Expires: 31-Dec-16	Oracle Support Sales Representative: Yael Weitz Telephone: 972-972-37233948 Fax: E-mail: yael.weitz@oracle.com
CUSTOMER: Water Commission - Ministry Of National Infrastructures	
CUSTOMER QUOTE TO Account Contact: Riva Shirazi Water Commission - Ministry Of National Infrastructures Account Name: Address: 20365 ת.ד. המסגר 14 תל אביב 61203 Israel Telephone: 3 6369682 Fax: E-mail: rivas@water.gov.il	CUSTOMER BILL TO Account Contact: Riva Shirazi Account Name: Water Commission - Ministry Of National Infrastructures Address: 20365 ת.ד. המסגר 14 תל אביב 61203 Israel Telephone: 3-6369682 Fax: E-mail: rivas@water.gov.il

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 1937593, to Your Oracle Support Sales Representative identified in the table above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Internet Developer Suite - Named User Perpetual	10208	1	NAMED USER		1-Jan-17	31-Dec-17	3,972.02
Oracle Internet Developer Suite - Named User Single Server	10208	1	NAMED USER - SINGLE SERVER		1-Jan-17	31-Dec-17	3,400.69
Oracle Internet Application Server Enterprise Edition - Named User Plus Perpetual	13866432	130		FULL USE	1-Jan-17	31-Dec-17	31,814.37

Program Technical Support Fees: ILS 39,187.08

Total Price: ILS 39,187.08

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Water Commission - Ministry Of National Infrastructures represents that Customer has authorized Water Commission - Ministry Of National Infrastructures to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. Water Commission - Ministry Of National Infrastructures agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Water Commission - Ministry Of National Infrastructures agrees to advise Customer of the terms of this ordering document as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this ordering document; and b) any failure of Water Commission - Ministry Of National Infrastructures to make timely payment per the terms of this ordering document shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this ordering document.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

The technical support services acquired under this ordering document are governed by the terms and conditions of the applicable agreement identified below ("agreement"):

- The agreement that You executed for technical support services for the programs and/ or hardware listed in the Service Details section above with Oracle or a vendor acquired by Oracle. Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired; or
- If You do not have an existing agreement for technical support services with Oracle, or a vendor acquired by Oracle, You agree that the terms of the Oracle Master Agreement V101614 located at <https://www.oracle.com/corporate/contracts/oma-services/index.html> govern the provision of technical support services ordered under this ordering document, as well as Your rights to use updates and other materials provided or made available by Oracle under technical support services. If applicable, You should review the Oracle Master Agreement V101614 prior to entering into this ordering document.

This ordering document incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this ordering document and the agreement, this ordering document shall take precedence.

ORDER PROCESSING DETAILS

Your order is subject to Oracle's acceptance. Your order is deemed to be placed when You provide Oracle with details for payment (e.g., Your purchase order or payment confirmation for the order as detailed below) or an executed Oracle Financing contract. Once placed, Your order shall be non-cancelable and the sums paid nonrefundable, except as provided in the agreement.

Technical Support fees are invoiced Full in Advance. All fees payable to Oracle are due within IL-2 Months 31 from date of invoice.

Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 1937593
- Total Price: ILS 39,187.08 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Water Commission - Ministry Of National Infrastructures agrees that the terms of this ordering document and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this ordering document.

Please e-mail or fax the purchase order to Oracle in accordance with the Remittance Details section below.

Payment Confirmation

If the technical support services on this ordering document cannot be ordered and paid under a purchase order, please complete this payment confirmation and return it to Oracle in accordance with the Remittance Details section below. Please initial the following statement that best applies to You.

- Water Commission - Ministry Of National Infrastructures does not issue purchase orders.
- Water Commission - Ministry Of National Infrastructures does not require a purchase order for the services ordered hereto.

Water Commission - Ministry Of National Infrastructures certifies that the information provided above is accurate and complies with Water Commission - Ministry Of National Infrastructures's business practices in entering into this ordering document, including obtaining all necessary approvals to release the funds for this order. In issuing this payment confirmation, Water Commission - Ministry Of National Infrastructures agrees that the terms of this ordering document and the agreement shall apply to the technical support services ordered under this ordering document. No terms attached or submitted with the payment confirmation shall apply.

The signature below affirms Water Commission - Ministry Of National Infrastructures's commitment to pay for the services ordered in accordance with the terms of this ordering document.

Water Commission - Ministry Of National Infrastructures

Authorized Signature

Name

Title

Signature Date

Remittance Details

Purchase orders or payment confirmation for the technical support services ordered under this ordering document should be sent to:

Attn: Yael Weitz
Oracle Support Services
Fax:
E-mail: yael.weitz@oracle.com

3.10.2013

TO WHOM IT MAY CONCERN,

Re: Provision of Oracle's products and services

I am pleased to confirm that Oracle Israel Ltd. ("Oracle Israel") is a fully owned and fully controlled subsidiary (through other subsidiaries) of Oracle Corporation who holds distribution rights of all Oracle products. Oracle Israel is the only Oracle Corporation's subsidiary located in Israel who is authorized to distribute the above Oracle products.

Oracle Israel is authorized to market and distribute Oracle Corporation's software licenses and to provide support services for these licenses and/or to authorize its business partners to sublicense Oracle Corporation's software in Israel.

Oracle has designated Israel as a sale territory for Oracle Israel.

Kind regards,

שרון א. ברלין ע"ד
29869-171

Sharon A. Berlin, Adv.
Oracle Legal Manager